



ICS4ICS Exercise at ISA Leadership Conference Oct 5, 2023

Executive Summary

Brian Peterson, Mark Boddy and Durgesh Kalya, ICS4ICS program manager, and volunteers, facilitated an ICS4ICS Exercise on Oct 5, 2023, at the ISA Leadership Conference. The exercise participants identified these recommendations:

- Companies that deploy the ICS4ICS process need to ensure there are sufficient staff to staff ICS4ICS roles by having a primary, secondary, and tertiary people identified and trained for each role
- Mutual aid must be established to ensure critical ICS4ICS roles will be staffed during an actual incident
- ICS4ICS processes must be designed to be sensitive to the people who are impacted by the incident (e.g., fire destroys someone's house)
- Reduce the repetition of exercise players introducing themselves and stating their ICS4ICS role title
- ICS4ICS should be used by a single company and the exercise performed by the people who have the various roles.
- Add a 10 to 15-minute overview of "a day in the life of a crisis" at the beginning of the exercise and let the rest of the time be focused on explaining the systems and giving examples.
 - This is needed because the ICS4ICS Exercise is a condensed time format

Other Comments

The exercise participants made these other comments:

- Appreciated an example of what a real format would be like in the event of a serious situation.
- Role playing through each step was helpful but got repetitive quick.
- Thank you for working hard to bring the ICS4ICS materials to an industry that needs it, this is critical work!
- Many more organizations need to think hard about how they would respond to this kind of event.
- I really appreciated the personal experiences and stories of the people in the room, it helped me to wrap my head around what a real scenario would look like.
- ICS4ICS provides a great exercise process.
- Participants are looking for other ICS4ICS exercise opportunities to leverage this process.